

How to Use **serve-you-rx.com**

Make the most of your prescription benefit online at **serve-you-rx.com**. With just a few quick clicks, you'll have access to useful tools and resources that can help save time and money!

1. Dedicated **Members** Section

Click on **Members** in the top navigation to find helpful information about:

- EZRefillRx
- Member Portal
- Preferred Drug List
- Member forms

2. Member Portal

As a plan member, you can register for the **Member Portal** through **serve-you-rx.com**. This free, password-protected portal contains information about your benefit and will help you track and organize prescription details for yourself and covered family members.

Click the **Member Login** link at the top of the page to register and tap into:

- **What's My Copay?** – Compare the cost of using brand drugs vs. generics, between retail pharmacies, and between retail pharmacies and Serve You DirectRxSM Mail Service Pharmacy



- **My Journals** – Keep a list of your current medications, doctors, pharmacies and more for quick, easy reference
- **Medication History** – Record medication history for you and your covered family members for personal files and to share with your doctors
- **Drug Search** – Learn about prescription storage, missed dosage instructions, common uses, side effects and more
- **Pharmacy Search** – Search by ZIP code, distance and 24-hour availability for network pharmacies that accept your plan

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Serve You Member Services is available at **800-759-3203** if you have questions or need assistance using **serve-you-rx.com** or the **Member Portal**.

How to Use What's My Copay?

What's My Copay? is one of the most popular features of the *Member Portal*. You can compare the cost of using brand drugs vs. generics, between retail pharmacies, and between retail pharmacies and Serve You DirectRxSM Mail Service Pharmacy (*DirectRx Mail*).

Follow These Simple Steps to Get Started:

1. Login to the *Member Portal*, and click *What's My Copay?*
2. Enter the drug name, and click the *Search* box. Choose the appropriate drug from the *Drug List >> Drug Options >> Drug Results* that appear.
3. Enter the drug quantity and the day supply prescribed to you. If you are taking 1 capsule a day for 30 days, enter **30** capsules over the course of **30** days.
4. Search for a network pharmacy that accepts your plan by entering your address, ZIP code, distance or 24-hour availability.

From the results provided, you can click on each pharmacy to check your copay and compare it to *DirectRx Mail*. For example: At a retail drug store, you may be able to fill your prescription for a 30-day supply for a \$10 copay. If you use *DirectRx Mail*, you may be able to fill your prescription for a 90-day supply for a \$20 copay, saving you \$10.

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